



Dentistry *in* BUCKHEAD

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Hello Dentistry in Buckhead patients and friends!

We hope you and your family are in good health. Our community has been through a lot over the last few months. While many things have changed, our commitment to your health and safety remains the same.

Infection control has always been a top priority for us. You have seen this during your visits to our office. We follow infection control recommendations made by the American Dental Association (ADA), the Centers for Disease Control and Prevention (CDC) and the Occupational Safety and Health Administration (OSHA). We monitor the activities of these agencies so that we are up-to-date on any new rulings or guidance that may be issued.

You will note some changes when it is time for your next appointment. These include:

- Our office will communicate with you beforehand to ask some screening questions. You'll be asked those same questions when you arrive at the office.
- We will continue social distancing for check in. Patients will call or text from the car. Remain in your car for a team member to welcome you in.
- We will take your temperature.
- We are incorporating infection control protocols such as disposable shoe covers for patients, protective bags for your belongings, face shields, and head coverings.
- Our waiting room will no longer offer magazines or other amenities. Those items are difficult to clean and disinfect. Our reception area is closed for now.
- Appointments will be managed to allow for social distancing between patients. That might mean that you're offered fewer options for scheduling your appointment.
- We will allow more time between patients to keep wait times at a minimum, as well as to reduce the number of patients in the office at any one time.
- Guests accompanying a patient should wait in the car during the appointment. Caregivers and guardians assisting patients with special needs are welcome to accompany the patient to the treatment area, but must wear a facial covering.

As part of our comprehensive infection control program, we are installing an advanced microbial reduction system in our HVAC network (Synexis.com). We are also adding an extraoral dental vacuum suction system that will capture aerosols and contaminants directly at the source, drawing them away from breathing zones. We have deep cleaned our space, and we have pressure washed the sidewalks and front steps.

We are happy to answer any questions you may have about the steps we take to keep you, and every patient, safe in our practice.

Your smile support team has missed you!